As a Certified ScrumMaster® (CSM®), you've been introduced to Scrum values, practices, and applications. You now understand how to facilitate a Scrum team's development, teamwork and improvement processes through the use of Scrum.

The next step in your journey is to obtain an Advanced Certified ScrumMaster® (A-CSM®) credential from Scrum Alliance®. To obtain your A-CSM you need to take an A-CSM class and have at least one year of experience as a Scrum Master.

We offer In-Person, Live Online and On-Demand A-CSM classes that will satisfy your training delivery mode needs. See our FAQ for greater detail.

What You Will Learn

- Facilitate dialogue between the Product Owner, team members, customers, stakeholders, and executives.
- Respond confidently when encountering resistance to change.
- Help your organization adopt Scrum.
- Support executives committed to Agile values and principles.
- Help your organization and team deal with impediments to enable long-term, deep adoption of Scrum and Agile practices.
- Explain the value of Scrum and Agile approaches to skeptics.
- Increase engagement, encourage greater accountability, commitment and buy-in.
- Extend the impact of Scrum throughout the organization.
- Increase your organization's productivity through scaling.
- Gain recognition as an Agile expert in your company or location.

Course Modules

1. Scrum Refresher
2. History, Values, and Principles
3. Great Scrum Teams
4. Basic Facilitation Techniques
5. Coaching Techniques
6. Facilitating Formal Meetings
7. Vision and Product Backlog
8. Refining the Product Backlog
9. Definition of "Done"
10. Team Impediments
11. Organizational Impediments
12. Scaling
13. Introspection and Reflection

Advanced Certified ScrumMaster Training With 3Back

At a Glance

Duration: 2 days
Prerequisites: 12 months of professional experience as a Scrum Master during the last five years; Active Certified ScrumMaster® (CSM®) certification, Read *Scrum 101*
Outcome: A-CSM Certification
Educations Units:
Scrum Alliance SEUs: 16
Category B PMI PDUs: 16
Continue Education CUEs: 16

Availability

- In-Person
- Live Online
- On-Demand

View Course Schedule

Who Should Attend

There is no right or wrong person to attend Scrum training. In fact, the most successful agile adoptions have included training for everyone, right down to Finance and Sales staff.

Scrum training is especially appropriate for anyone in the corporate structure dealing with rapidly changing demands. In a traditional organization, these roles include:

Developers	CXOs	Stakeholders
Testers	Architects	Analysts
Directors	Designers	QA Staff
Project Managers	Technical Writers	Engineers
Program Managers	SMEs	Product Managers

Why Scrum Training?

Time = Money - Transforming your team or organization to a new methodology is a big undertaking. Organized training will provide the kickstart you need and save valuable time otherwise wasted on costly trial and error.

Stop attrition - Increase employee retention by creating a work environment where teams feel valued and empowered.

Compete with the best - Bring your products to market faster by learning to adapt to the market's changing desires.

Delight your clients - Learn valuable skills to help you determine what your customers really want out of their software as well as techniques for delivering it within budget.

Better information retention - Studies show that when learners "do and say," they experience an increase of knowledge retention up to 80% over reading alone.

Build skill, not just knowledge - Books and blogs are good knowledge resources. Skill, however, is acquired by doing. There is simply no replacement for the skill building that occurs with hands-on activities and real-life simulations.

What Our Clients Say

"This is my 3rd agile transition but the only one where I've invested in training for the whole team. I can't emphasize enough how much that helps. Even when we struggle we all have the tools to talk about what's the problem, even if we can't quite get to a solution easily... The biggest win, so far, has been that my boss has greater insight and thus greater trust in us... It's made my relationship with him stronger."

-- Robert, VP of Engineering

About 3Back

3Back was founded with the vision to assist organizations from around the world in recognizing the power of their teams. With over 50 years of combined experience working directly on and with Scrum teams, 3Back's goal is to help organizations build and dramatically improve the proficiencies needed for development in a demanding business marketplace.

3Back offers training, coaching and consulting in all aspects of agile product development with an emphasis on the importance of engaging the human side of the equation (the Team) to produce results. At 3Back, we make teams better.